

Betsy Button Manual

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What Your Betsy Button Does

Your Betsy Button is part of a group of buttons. When anyone in your group presses their button, all the buttons in that group will light up green for 24 hours. If no button in the group has been pressed for over 24 hours, the lights will turn red.

It's a simple way to know if someone in your group has "checked in" recently!

How to Use Your Button

Make sure your button is plugged in. Use a USB-C cable to connect it to a power source (like a phone charger or a computer USB port).

Press the physical button on your device. This will send a signal to the server, letting everyone in your group know you've "checked in." You should try to press your button at least once a day, but you can press it as many times as you like! Putting it by the refrigerator is a good way to remind yourself to check in at mealtime.

Understanding the LED Colors

The tiny light on your Betsy Button tells you what it's doing:

Pulsing Green

Your button successfully contacted the server, and the group status is active. This is what you want to see!

Flashing Red (with short black breaks)

The server indicates that no one in your button group has checked in for over 24 hours, or there was no new activity detected. This is the "idle" or "expired" state.

Flashing Cyan (light blue, with short black breaks)

Your button is trying to connect to your Wi-Fi network. This usually happens when it first powers on or if it loses its connection.

Quick Green flashes followed by Cyan (after you press the button)

You just pressed the button, and it's attempting to send your check-in signal to the server.

Flashing Yellow and Black (when first plugged in)

Your button is starting up and loading its initial configuration.

Cycling through Red, Yellow, Cyan, and Blue

This indicates an error during communication with the server (e.g., the server isn't reachable, or there's a problem with the Wi-Fi connection that isn't just "connecting"). See the "Troubleshooting" section below.

Dim White

Your button is in programming mode, and needs to be rebooted.

Troubleshooting

Flashing Cyan for more than a minute or two

Your Betsy Button cannot find a wireless network.

This could be caused by your wireless network changing, or your wireless password changing.

Take it back to the person who gave it to you, for reprogramming. Be sure to bring them a screen shot of your wireless network and password.

Flashing Yellow and Black for more than a few seconds

Your Betsy Button has forgotten its configuration, and needs to be reprogrammed.

Take it back to the person who gave it to you, for reprogramming. Be sure to bring them a screen shot of your wireless network and password.

Solid, unchanging color (red, yellow, cyan, blue, or dim white)

This typically indicates an error where the button is stuck or encountered a problem it can't recover from on its own.

Try resetting your button by unplugging it from power, waiting 5 seconds, and then plugging it back in. This will restart the device and often resolves temporary issues.

Button doesn't light up at all

Ensure it's securely plugged into a power source.

The button might need to be reprogrammed. If you have access to the programming interface, you can try that, or contact the person who set up your button.

If you continue to experience issues after resetting, please contact the person who provided you with the Betsy Button for further assistance.